



Report a Streetlight Outage

1. Visit www.pseg.com/outage and login to PSE&G Account



[My Account](#) / [My Service](#)

Report an Outage, Gas Leak, Streetlight Out or Downed Wire



Keeping each other informed

At PSE&G we have lots of ways for you to help us be aware of power outages and streetlight outages. And with tools such as MyAlerts, we can keep you informed as well.

Login To My Account

Email or Username

Password

Remember Me [Forgot Username Password >](#)

[Why register for My Account?](#)
[Learn More >](#)



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LOGIN **REGISTER**

Why register for My Account?
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2. Click Report Streetlight Outage

PSEG CORPORATE PSE&G PSEG LONG ISLAND PSEG POWER Q ESPAÑOL CONTACT US

PAY MY BILL REPORT OUTAGE MOVING EMERGENCIES

My Account Outages & Leaks WorryFree Save Energy & Money Safety & Reliability Business & Contractors In The Community

My Account / My Service My Appointments (0)

Power Outage

Is your power out? Let us know so we can work to restore power as soon as possible.

REPORT POWER OUTAGE

Streetlight Outage

Keep us informed so we can keep your streets safely lit.

REPORT STREETLIGHT OUTAGE

Gas Leak

If you suspect a gas leak, get to a safe location **IMMEDIATELY**. Do not try to locate the source of the leak or use electronic devices or open flame.

REPORT A GAS LEAK 24/7 BY CALLING THE PSE&G EMERGENCY LINE AT 1-800-880-7734

3. Fill out the following information: Nearest House Number, Street, Pole Number, and Nearest Cross Street and Comments. We need two of the following to process: Pole Number (found on the metal tag on the pole), the Nearest Street Address and/or Cross Street to the affected pole.

Streetlight Outage #1

Use the fields below to provide as much detail as you can about the streetlight in your area.

In order to identify the streetlight in the field, we need two of the following: Pole Number (found on the metal tag on the pole), the Nearest Street Address and/or Cross Street to the affected pole.

Please note that we can only repair lights in our electric service territory. [Click here](#) for a map of the areas we cover.

Nearest House Number

Street

City

State

Pole Number

Nearest Cross Street

Comments

40 characters remaining

[+ Report Another Street Light](#)

CANCEL

CONTINUE

4. If you need to Report another Streetlight, press + Report Another Street Light. You can report up to 5 at a time.

Please note that we can only repair lights in our electric service territory. [Click here](#) for a map of the areas we cover.

Nearest House Number

Enter Nearest House Number

Street

Enter Street

City

[Redacted]

State

NJ

Pole Number

Enter Pole Number

Nearest Cross Street

Enter Nearest Cross Street

Comments

[Empty text area]

40 characters remaining

[+ Report Another Street Light](#)

CANCEL

CONTINUE

5. Once you complete reporting all streetlight outages, press Continue.

Use the fields below to provide as much detail as you can about the streetlight in your area.

In order to identify the streetlight in the field, we need two of the following: Pole Number (found on the metal tag on the pole), the Nearest Street Address and/or Cross Street to the affected pole.

Please note that we can only repair lights in our electric service territory. [Click here](#) for a map of the areas we cover.

Nearest House Number

Enter Nearest House Number

Street

Enter Street

City

[Redacted]

State

NJ

Pole Number

Enter Pole Number

Nearest Cross Street

Enter Nearest Cross Street

Comments

[Empty text area]

40 characters remaining

[+ Report Another Street Light](#)

CANCEL

CONTINUE

6. Review the streetlight outage under Your Report to make sure it is correct, and fill out your Name and Contact phone number. Then click Submit Outage Report.

Report a Streetlight Outage

1
Outage Location

2
Review

Your Report
Need To Make Changes To Your Submission?

- Streetlight Outage#1(Main / Washington)

Name
Enter your name

Contact
Enter your phone number

CANCEL **SUBMIT OUTAGE REPORT**

7. After you submit the outage, you will receive a confirmation screen with confirmation number.

Report a Streetlight Outage

✓

Your Streetlight outage report has been submitted and will appear in **My Outages**.
Street light repairs usually take up to 3 business days to complete.
Confirmation email will be sent to [REDACTED]

Streetlight Outage#1(1, Test / Test: 400040332113)

Here's what you can do next:

- Enroll in MyAlerts**
Get power outage updates and more sent to your phone
- Safety Information**
Learn how to stay safe around downed wires.
- Reliability**
See what we're doing to keep your lights from going out.

Connect with us

Facebook, Twitter, YouTube, RSS

8. If you would like to report more streetlights, please click Report a Streetlight Outage again where you put up to 5 order per submission.

Outages and Emergencies

Power Outage

Is your power out? Let us know so we can work to restore power as soon as possible.

REPORT POWER OUTAGE

Streetlight Outage

Keep us informed so we can keep your streets safely lit.

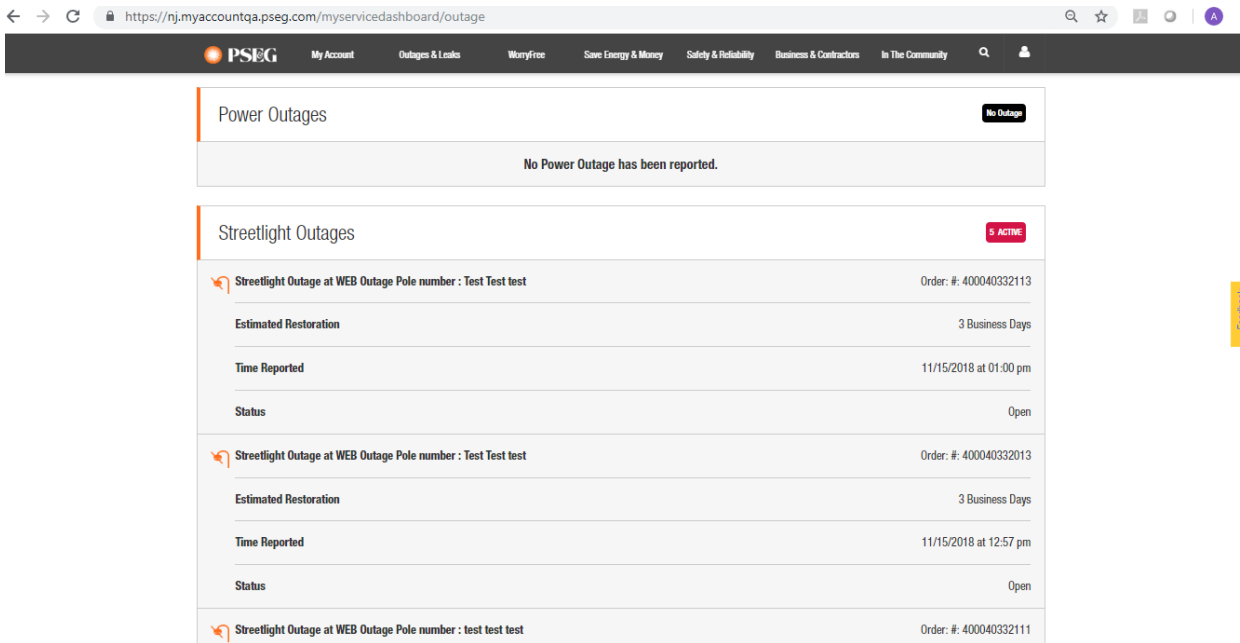
REPORT STREETLIGHT OUTAGE

Gas Leak

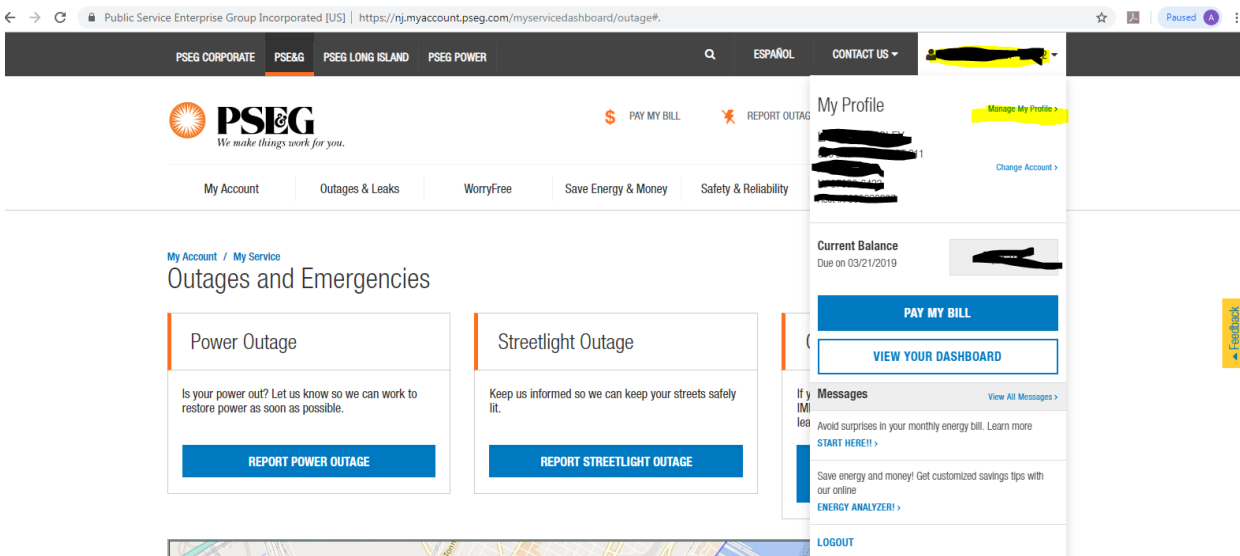
If you suspect a gas leak, get to a safe location IMMEDIATELY. Do not try to locate the source of the leak or use electronic devices or open flame.

REPORT A GAS LEAK 24/7 BY CALLING THE PSE&G EMERGENCY LINE AT 1-800-880-7734

9. On My Outages page, scroll to the bottom of the page to review active Streetlight Outages under Streetlight Outages. Once it is repaired by PSE&G, it will no longer remain on this page.



10. Please update your email on My Profile page. Click the drop down with the name of the Account and click Manage My Profile



11. Click the drop down for Contact Information

My Account

My Profile

Log In Settings



Contact Information



Authorized Banks



Landlord Accounts



12. Click Edit Contact Information to update your email

Contact Information



Primary Email Address:

Phone Number(s):

Mailing Address:

EDIT CONTACT INFORMATION